



Wrap Pipes For Year-Round Protection

Winter is the time we think about wrapping pipes, especially if we've experienced the misfortune of a burst pipe from freezing temperatures. But wrapping pipes offers year-round protection in many ways:

- **Wrapped pipes hold in the heat as well as the cold.** By wrapping the pipes connected to your water heater, you'll find the water stays hotter longer as it leaves the heating unit. The same is true for cold water pipes, which need to preserve cold water before reaching refrigerators, ice makers and air conditioners.
- **Pipes can "sweat" if they're not well-wrapped.** On unwrapped pipes, moisture accumulates on inner and outer surfaces, making them a target for breeding household pests and air pollutants.
- **Are you noticing higher water bills or lower water pressure than normal?** A visual inspection can indicate the source of leaks through water spots. By keeping your pipes protected at all times, you'll be well-insulated from potential trouble spots.

210-655-5112

A Note Of Appreciation

This is typically the time of year when many of us stop to reflect on the past year — where does the time go? It may seem cliché, but we want to let you know just how thankful we are for your business and support.

Our team may live and breathe all things relating to HVAC, but we realize you don't. That's why we take care to consider your unique needs when repairing or replacing a heating or cooling system. Our goal is to provide you with the service and system that is right for you and your home.

We also realize it's not always easy to choose which company to trust inside your home. We're grateful you've put your trust in **Arnold Moos Company** and do not take it for granted. Let us know if we can ever be of service.

Wishing the best to you and yours for a happy and healthy New Year.

Sincerely,



Call us for all of your
HVAC and Plumbing needs.



PLUMBING, HEATING & AIR CONDITIONING

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www.ArnoldMoos.com

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NEW SHOWROOM

Check out the displays of:

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 - Filtration Systems • Water Heaters • Toilets & Faucets
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WINTER TUNE-UP REMINDER

Heating season is almost here
and we want you and your family to be warm!

Call **ARNOLD MOOS COMPANY** today at

210-655-5112

to schedule your planned service tune-up.

We honor:   

FINANCING AVAILABLE
call for details

comfort
ON THE HOMEFRONT



Stay Comfy And Healthy Indoors

Colder weather means more time spent inside our homes. So not only do we want our heating system to keep us warm, we also want an indoor environment that's safe for our family and friends. Here are some household challenges you may face, and suggestions for possible resolutions.

Hot and cold spots. It's a frequent complaint: certain rooms of the house are too hot in the summer, too cold in the winter, and never seem to be the same temperature as the rest of the house. This may be

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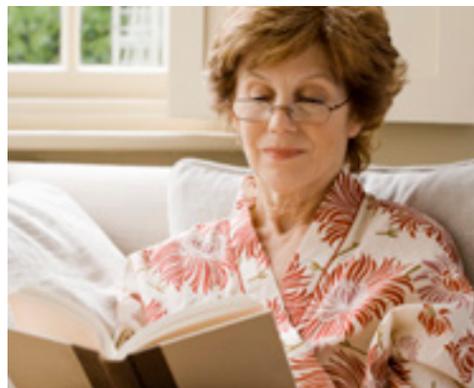
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See back for
special news!



Install a Carbon Monoxide detector in your home, near your sleeping area.

insideyourhome

Rest Easier With A Carbon Monoxide Detector

Carbon Monoxide (CO) is the leading cause of death by accidental poisoning. Because it's odorless and colorless, it can be difficult to detect. Early warning signs of CO poisoning can resemble symptoms of the flu or a cold. Higher levels of poisoning cause dizziness, nausea, severe headaches and mental confusion.

CO is released into homes as a result of incomplete combustion of any fuel-burning appliance, including furnaces, gas stoves, clothes dryers, fireplaces, water heaters and space heaters. Improperly vented or poorly maintained appliances are often the culprits for CO leaks.

A CO detector will first sound a warning when CO is beginning to build up indoors. If the detector is in full alarm mode, ventilate your home with fresh air and turn off all appliances that could release CO. Call 911 if anyone is exhibiting symptoms of poisoning. ●

tidbit

Kitchen and bathroom exhaust fans pull hot air out of your home, so use them sparingly during months when your furnace is in use.

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due to an incorrectly sized system for the size of your home, or older, inefficient equipment. We can help troubleshoot the problem so you end up with a better balance of comfort.

Mold and mildew. If you notice inadequate airflow or high moisture levels, your home may be at risk for mold and mildew problems. Improving ventilation can help — particularly in baths and laundry areas. Make sure all appliances that produce moisture are properly vented. Another option to consider is installing a whole-house dehumidifier system to keep your indoor air regulated with correct humidity levels.

Year-round allergies. You can't see them, but they are there — microscopic particles like pet dander, bacteria, pollen, viruses and dust that live in your home. For anyone who suffers from allergies or asthma, these pollutants can be a health risk. One solution is to install a whole-house air purification system. It can remove up to 99.9% of these particles, making your home a healthier place to live and breathe.

Dying houseplants. Are your houseplants blooming all year until dry winter air rolls around? Your houseplants — just like you — need moisture to survive and thrive. With central heating, unnaturally dry air can compromise respiratory health. A whole-house humidifier can add the needed moisture to every room of your home, reducing dry skin and sore throats caused by low levels of humidity.

Whether it's an indoor air quality challenge, a recommendation for new heating equipment, or regular system maintenance, our team is ready to help get — and keep — your home comfort in tip-top shape. ●



TRANE CleanEffects

1. Traps the large particles
2. Charges the small ones
3. Collects the smaller particles.

Proper air filtration can rid your home of airborne dust, dander and viruses circulating inside your home.

safetyfacts

Electrical Safety At Home

Electricity powers the tools, appliances, gadgets and modern conveniences that make our lives easier and more comfortable. We tend to take this invisible force for granted until there's an accident. With a little common sense and a healthy dose of respect, electrical damage or injury can be prevented. Here are a few simple rules to live by:



Remember that extension cords are a temporary wiring solution. Never overload them or run them under rugs or carpeting.

- Use the correct bulb wattage in all lamps or light fixtures.
- Make sure any electrical outlet in kitchens and bathrooms has a Ground Fault Circuit Interrupter (GFCI).
- Always unplug toaster ovens, coffee pots, toasters and other small appliances after using them.
- If a plug or switch ever feels warm to the touch, call an electrician.
- Use surge protectors for all computer equipment.
- If your lights ever flicker off and on or if you're in an area that is frequently hit by power surges, have your wiring checked by a professional. ●



Question: Why Is My Home Heating Unevenly?

Answer: If your heating system isn't keeping every room in your house comfortable, then something may well be wrong with your system, or even with the house itself. A few potential causes of uneven heating are:

Leaky ductwork: This is one of the most common causes of uneven heating and also for inefficient heating. If air ducts are leaking, temperatures can't successfully flow throughout your home. You may wind up with cold spots, or worse yet, your system may be forced to work overtime as it attempts to balance out temperatures. This can lead to a spike in heating costs.

Subpar insulation: Home insulation prevents unwanted heat transfer. Heat is always going to move toward cooler areas, which in colder months means the outdoors. If an area of your home isn't sufficiently insulated, it'll likely feel cooler than those that are.

Improper settings: Double-check that the thermostat has been set properly. Someone may have accidentally bumped up against it, or a programmed setting was adjusted to override and then never reverted to the pre-programmed schedule. ●



It's Hard To Stop A Trane.®